

# Camping Rules

These rules cancel the previous version and are furthermore displayed at the entrance of Vela Blu Camping Village. Entering the Vela Blu Camping Village automatically means full acceptance of its rules.

Upon arrival all guests have to provide an identity card for the registration. Each guest will receive a sticker to be displayed in the car widescreen or on the motorbike and an ID bracelet that must be worn.

Payment can be made in cash for a maximum of 2000 € or by CartaSi, Mastercard, Eurocard and VISA.

## VISITOR

Visitors are only admitted after Management's authorization and after having provided their ID; their stay is free for the first hour, after this the current rate will be charged (visits to the campsite are only admitted between 8.00 am and 1.00 pm and 3.00 pm and 8.00 pm).

Out of these periods, it will be only possible to visit the people who stay in their accommodations and in any case not later the relevant buildings.

## SILENCE TIME

From 11.00 pm to 7.00 am and from 1.00 pm to 3.00 pm the campsite entrance will be closed to traffic. For this reason no vehicles can enter or exit, except for motorcycles with their engine switched off. During these hours we kindly ask you to respect silence. At all times you should avoid behaviours, activities, games and each kind of equipment that disturb the other guests of the campsite. In the respect of the other guests' peace, we kindly ask you to keep radio and television volumes as low as possible and to use the air conditioning during the silence hours as short as possible. The beach gate is closed from 11.00 pm to 06.00 am.

## DEPOSIT

Each guest is obliged to take care of his/her own property. Management declines all responsibility for any losses, deterioration or thefts occurred at the Vela Blu Camping Village. We remind you that the safety box service is available at the reception, at the season daily rate. Guests that find lost property, whether on the beach or on the campsite, are requested to deposit them immediately at the Reception. Guests are advised not to leave valuables in the car. Management declines all responsibility for any losses, thefts caused by force majeure, disaster, disorders, etc.

## PROPERTY AND CASUALTY

We remind you that the use of sport and entertainment equipment is at user's own risk. The Management is not responsible for accidents, injuries, damages in general (caused by storms, hailstorms, falls of trees, branches or cones, sport activities, force majeure, etc.) for causes not chargeable to the Management. In case of any legal dispute the only place of jurisdiction is Venice.

## BANS

The speed limit in the campsite is strictly 5 km/hour. It is also forbidden to circulate using electrical city rollers.

It is strictly forbidden to pick flowers, damage plants, light fires, dig holes or drainage ditches, damage the grass and vegetation in general, play with stones on the roads. It is furthermore forbidden to lay down or build fences, to drive in a nail or anchor anything on the plant or their roots, to pull ropes at man's height and install anything that could be a potential danger and create an obstacle to the transit. Kitchenware and linen, as well as fruits and vegetables can be only washed in the appropriate sinks. It is forbidden to wash the vehicles. It is forbidden to pour oils, fuels, hot, salty or rubbish liquids on the ground.

It is strictly forbidden to pour any liquid in the drains in the streets. Animals are not allowed. It is not permitted to play football or boisterous games in the campsite (please use the green park).

It is allowed to barbecue with gas or carbon, avoiding open flames. It is absolutely forbidden to make campfires on the campsite or beach.

## ENVIRONMENT

Water is a precious good. We kindly recommend you not to waste it or use it in an improper way or to play with it.

According to the environmental protection. We kindly ask our Guests to separate the waste according to the type. Cleanliness is for the good of everybody. We appreciate our guests' collaboration to ensure the success of waste separation.

## BEACH

The beach of Vela Blu Camping Village is for the exclusive use of the guests and is supervised only in the area of 200 square meters in front of the campsite. Guests are asked to respect the rules laid down by the harbour-master's office which are displayed in various parts of the campsite. Bathing should be avoided when the red flag is flying on the beach. Please always follow the advice of the lifeguards. It is forbidden to put beach umbrellas and/or tents in the area occupied by the umbrellas of the camping. It is forbidden to put beach umbrellas and/or tents in the zone between the sea and the first row of the umbrellas' camping.

The guest declares to be informed of the harbour-master's order that rules the behaviour on the beach. He/she then takes note of the prohibitions concerning the bathing when the sea is rough, during storms, at night, in the exit areas of sailing boats and windsurfs. In any case bathing should be avoided when the red flag is flying on the beach. Please always follow the advice of the lifeguards. The private beach equipment (deck chairs, umbrellas, etc.) can be only used in the areas where indicated by Management, while the campsite beach equipment can only be used after authorization.

## WATERPARK

We kindly recommend our Guests to read and respect the regulations regarding the pool and the water games and to follow the advice of the lifeguards. The Management reserves the right to close the pool for extraordinary maintenance or for hygienic reasons, without any right of refund.

## MINORS

Minors have to be accompanied and will be accommodated together with their parents or the adults who have the parental authority, who are responsible for them to respect the campsite rules. Children must be supervised at all times; parents are therefore asked to accompany them to the playground, pools, showers and toilets. Management declines all responsibility.

## MAXICARAVAN

The accommodation is handed over completely furnished and equipped with gas kitchen, fridge, set of saucepans, warm and cold water, 220 volt electrical energy supply. It is forbidden to remove furniture and furnishings from the mobile homes. The description of the furniture in the brochure and on the website [www.velablu.it](http://www.velablu.it) can in exceptional cases be modified. We inform our Guests that the authorized personnel can enter into the unit for carrying out any fixings or maintenance works even when the guests are not inside.

On the day of departure, guests are asked to leave the accommodation by 10.00 am; the new guests on arrival will not be admitted into the accommodation before 4.00 pm. In case of late arrival we kindly ask you to immediately inform the Management. Otherwise the accommodation will be kept available only for the following 24 hours.

Smoking is forbidden inside the accommodations.

A caution money must be paid when the guests receive the keys of the accommodation; this deposit will be returned on the day of departure after the control of the unit. Any lack of material is accepted not later than 12 hours after arrival. We kindly invite all Guests to announce any break or damage of the equipment in the accommodation unit. Any breaks or damage to the equipment must be refunded at the going rate.

The accommodation is handed over in a clean state and must be returned in the same conditions. In particular we ask the guests to take out of the unit any rubbish, to leave the fridge empty, the set of saucepans clean and the kitchenette perfectly clean. An eventual request of cleaning must be made one day before the departure. Such service will be charged at the going rate. The control of the accommodation must be asked before 10.00 am. A departure at night or outside the usual time must be previously authorized and confirmed by the Management; in this case the Management can decide to send the deposit per post after the control and we kindly ask our Guests to park their car in the external parking of the campsite by 11.00 pm. For the mobile homes the payment of the total bill must be made within 3 days of arrival. We remind the Guests of the tour operators to go to the cash desk and ask for the receipt with zero amount or to pay any extra costs within the day before departure.

## CAMPING

The pitches are always decided by the Management, whether for the parking or for the pitch. The pitch can contain only one tent or one caravan or one camper. Additional tents will be charged according to the campsite price list.

On day of departure, the guests are kindly asked to leave the pitch clean and in good condition.

The calculation of the days will be made according to the number of nights (starting from 11.00 am). On the day of departure, guests have to leave by 11.00 am; after this time, the guests will pay one day more.

During June, July and August we only accept campers for a minimum stay of 7 days. An advance payment should be requested.

The payment of the remaining amount of the stay for the pitches has to be made with the day before departure. We remind the Guests of the tour operators to go to the cash desk and ask for the receipt with zero amount or to pay any extra costs within the day before departure. Other conditions can be found on the price list.

## CANCELLATION

Cancellation must always be made by letter, fax or e-mail.

The confirmation deposit (section 1385 of the Italian Civil Code) paid for the confirmation will be refunded if the cancellation is notified to the Vela Blu Camping Village up to 30 days before arrival. 20.00 € as booking fee will not be refunded. Should the cancellation be submitted after the above mentioned date, no refund will be given.

Guests who do not observe these rules, as well as the specific regulation below, will be asked by the Management to leave the campsite and to pay for any damage caused.

## BOOKING REGULATIONS

Our correct company name and address are: Vela BLU CAMPING VILLAGE Via Radaelli, 10 - I 30013 CAVALLINO-TREPORI (Venezia) Italy.

- gPS: N 45°27.28 e 12°30.23
- Telephone number: 0039 041 968068
- Fax number: 0039 041 5371003
- E-mail address: [info@velablu.it](mailto:info@velablu.it)

Payments can be made on the following bank account:

- Banca Intesa San Paolo - Agenzia di Cavallino Treponti
- IBAN: IT65 y030 6983 2110 7400 0060 010 - BIC Code: BCITITmm
- Payment by credit card

Please ensure you always include your booking reference number, your full address, telephone number, e-mail as well as the booking period and the type of camping pitch or mobile home you require.

The booking has to be carried out by the guests that will live in the unit.

We reserve the right to change the assigned unit number (mobile home or pitch), even after having received the confirmatory deposit and the confirmation letter.

Any requests of change as the extension or reduction of the stay produce the cancellation of the original booking.

Should the booking for the new period be possible, a new reservation will be carried out, but the previous unit number cannot be guaranteed.

The amount of the deposit is in the upper table.

It is possible to make a pre-reservation during the summer season for the following year by paying an advance of the deposit amounting to € 70,00 (of this amount € 20,00 are like booking fees). The customer will be asked by letter to pay the rest of the deposit, and will receive at the same time the new price list.

Booking can only be considered as definite after receipt of our letter of confirmation and payment in full of the requested confirmatory deposit (Section 1385 Italian Civil Code). The management reserves the right to refuse confirmatory deposits reaching us after the date given in the letter containing the offer.

## Maxicaravan, Bungalow & Residence Aurora

The cost of the entire stay must be paid within 3 days of your arrival. Departure before 10.00 - Arrival after 16.00

## Camping

The cost of the entire stay must be paid one day before your departure. Departure before 11.00 - Arrival after 12.00

We would remind you that the number of beds available per type of accommodation cannot be increased. Show the booking confirmation at arrival.

## Cancellation

Cancellation must always be made by letter, fax or e-mail.

The confirmation deposit (section 1385 of the Italian Civil Code) paid for the confirmation will be refunded if the cancellation is notified to the Vela Blu Camping Village up to 30 days before arrival.

€ 20.00 as booking fee will not be refunded.

Should the cancellation be submitted after the above mentioned date, no refund will be given.

The booked period will be completely charged even in case of late arrival or early departure, for a minimum of 2 adult persons. In case of failure to arrive within the 10 am of next day without prior communication, the home or the pitch will be considered released. For no reason we refund because of early departures.