



Camping Rules

These Regulations supersede all previous versions and are available on the website and displayed at the entrance to Vela Blu Camping Village. Entry to Vela Blu Camping Village constitutes full acceptance of these Regulations. Upon arrival, all guests are required to present their identification documents for registration. We recommend that our guests complete the online check-in before arrival. Each guest will be issued an identification wristband, which should be worn throughout their stay.

VISITORS: Visitors are admitted only with prior authorization from the Management and upon presentation of a valid identification document, for a maximum stay of one hour. After this period, the applicable visitor fee will be charged. Visits to Vela Blu Camping Village are permitted only **from 8:00 a.m. to 1:00 p.m. and from 3:00 p.m. to 8:00 p.m.** Visits outside these hours are allowed only for guests staying at the campsite and, in any case, must end by **11:00 p.m.**

QUIET HOURS: From **11:00 p.m. to 7:00 a.m.** and from **1:00 p.m. to 3:00 p.m.** the entrance to Vela Blu Camping Village is closed to motor vehicles. During these times, vehicles may neither enter nor leave the campsite, except for motorcycles pushed with the engine switched off and electric vehicles.

During these hours, particular care must be taken to respect the peace and quiet of other guests. At all times, guests are requested to avoid any behaviour, activities, games, or the use of equipment of any kind that may disturb other guests staying at Vela Blu Camping Village.

To ensure a peaceful environment for all guests, please keep radios and televisions at a low volume and use air conditioning systems as little as possible during quiet hours.

The beach gate is closed from **11:00 p.m. to 6:00 a.m.**

OFFICE AND FACILITY OPENING HOURS: The opening hours of the offices, cashier, and all other facilities and services are displayed at the respective locations.

SAFEKEEPING OF PERSONAL BELONGINGS: Each guest is responsible for safeguarding their own personal belongings. The Management accepts no liability for loss, damage, or theft of property occurring within Vela Blu Camping Village.

Guests who find lost property, either on the beach or anywhere within Vela Blu Camping Village, are kindly requested to hand it in immediately at the reception.

Guests are advised not to leave valuables inside their vehicles and to secure their bicycles whenever they are left unattended.

The Management declines all responsibility for loss, misplacement, theft, or damage caused by force majeure events, natural disasters, civil disturbances, or similar circumstances.

DAMAGE AND ACCIDENTS: Guests acknowledge that the use of the facilities, sports equipment, and recreational areas is entirely at their own risk and must be carried out in accordance with any instructions for use and applicable safety regulations.

The Management accepts no liability for accidents, personal injuries, or damage to persons or property arising from causes not attributable to Vela Blu Camping Village, including, but not limited to, exceptional weather conditions (such as thunderstorms, hailstorms, or strong wind gusts), falling trees, branches or pinecones, sports or recreational activities, force majeure events, or any other unforeseeable and unavoidable circumstances.

Furthermore, the Management shall not be held liable for interruptions, suspensions, or malfunctions in the provision of essential services resulting from causes beyond the control of Vela Blu Camping Village, including, but not limited to, power outages or interruptions to the electricity supply, water pressure reductions, suspension or interruption of the drinking water supply by public utility providers, or any other circumstances beyond the Management's control.

Such circumstances shall not entitle guests to refunds, reductions in the agreed price, compensation or any other form of financial reimbursement. The Management nevertheless undertakes to act with the utmost diligence and promptness to provide all reasonably possible assistance and to restore normal services as quickly as circumstances permit.

Any dispute relating to the interpretation, application, or enforcement of these Regulations shall fall under the exclusive jurisdiction of the **Court of Venice**, unless otherwise provided by mandatory provisions of applicable law.

RULES OF CONDUCT: To ensure the safety, cleanliness, and peaceful atmosphere of Vela Blu Camping Village, all guests are required to comply with the following rules.

Internal Traffic

- Within Vela Blu Camping Village, all vehicles must be driven at a very low speed. Guests are requested not to exceed **5 km/h**.
- Bicycles, electric scooters, and other personal mobility devices must comply with the same traffic rules applicable to motor vehicles.
- For safety reasons, the use of a protective helmet while riding electric scooters is strongly recommended.
- In the event of any use that does not comply with these Regulations, the Management reserves the right to retain electric scooters until the guest's departure.
- Parents or persons exercising parental responsibility are responsible for the behaviour of the minors in their care.

Protection of Green Areas and Common Areas

The following are strictly prohibited:

- Picking flowers or damaging trees, plants, lawns, or other vegetation.
- Digging holes or drainage channels.
- Moving or using the stones placed along the internal roads and pathways.
- Stretching ropes, installing fences, driving nails into trees, tying objects to trees or roots, or installing any structure that may constitute a hazard or obstruct free passage.

Hygiene and Environmental Protection

- Crockery, tableware, laundry, fruit, and vegetables may be washed only in the designated sinks.
- Washing cars or any other vehicles within Vela Blu Camping Village is prohibited.
- It is forbidden to discharge oils, fuels, boiling liquids, salt water, or any other waste liquids onto the ground.

- It is strictly prohibited to pour any liquids into manholes or road drainage inlets.

Fires and Safety

- Lighting fires or open flames is prohibited in all areas of Vela Blu Camping Village, including green areas and the beach (see **Safety – Fire Emergency**).
- For the rules of conduct in the event of a fire, guests are requested to consult the **Bibo Fire** information leaflet.

Sports and Recreational Activities

- Playing football or engaging in sports activities that may disturb other guests is not permitted in the residential areas. A dedicated green area is available for this purpose.

Pets

- Pets are permitted throughout the campsite, including accommodation units, except for the swimming pool area and the beach.

Charging Electric Vehicles

- Electric vehicles may be charged only at the dedicated charging stations located in the car park at the entrance to Vela Blu Camping Village.
- Connecting electric vehicles to the electrical outlets of pitches or accommodation units is strictly prohibited.
- Any violation of this provision will result in a penalty of **€50.00**.

The Management reserves the right to take any measures it considers appropriate against guests who fail to comply with these Regulations, including requiring them to leave Vela Blu Camping Village, without prejudice to its right to claim compensation for any damage caused to persons, property, or facilities.

SAFETY – EMERGENCIES: In case of emergency, please call: **+39 041 968068**. Our staff are trained to assist you in handling any emergency. If you have independently called **112** or **118**, please inform the Vela Blu Camping Village staff as well. Our operators will then know the area of Vela Blu Camping Village where assistance is required and will be able to provide timely information and facilitate access for emergency vehicles.

In campers and caravans, only one LPG gas cylinder is permitted, with a maximum capacity of **5 kg**. The cylinder must be connected to a pressure regulator and stabiliser and must be kept in an enclosed space. The use of open flames is prohibited.

Only electric or gas barbecues are permitted. Guests are requested to ensure that barbecues are not used near potentially flammable areas, such as wooden verandas or dry vegetation.

In the event of a potential fire, the emergency can be reported by using the dedicated fire alarm call points located along the internal roads of Vela Blu Camping Village.

ENVIRONMENT AND SUSTAINABILITY: Protecting the environment is a fundamental value of Vela Blu Camping Village. The cooperation of every guest is essential to preserving the natural heritage and ensuring a pleasant stay for everyone.



Water is a precious resource; guests are therefore kindly invited to use it responsibly, avoiding waste and inappropriate use, including recreational use.

Vela Blu Camping Village promotes separate waste collection in respect of the environment. Guests are kindly requested to dispose of their waste at the designated collection points, correctly separating it according to the different waste categories.

The cleanliness and appearance of the shared areas are a shared responsibility. We thank our guests for their cooperation in keeping them tidy and helping to protect the environment.

For further information on the sustainability initiatives of Vela Blu Camping Village and on separate waste collection procedures, guests are invited to consult our **Green Book**.

BEACH: The beach of Vela Blu Camping Village is reserved exclusively for guests of the facility. Lifeguard assistance and supervision are guaranteed exclusively in the approximately **200-metre stretch of beach** directly in front of Vela Blu Camping Village, during the hours indicated on the signs displayed at the beach entrances.

Guests are kindly requested to comply with the provisions contained in the Harbour Master's Office Ordinance, displayed at various locations throughout Vela Blu Camping Village and along the beach.

To ensure safety, order, and the correct use of the available spaces, the following are prohibited:

- placing umbrellas, tents, or other personal equipment in the area reserved for Vela Blu Camping Village umbrellas;
- placing umbrellas, tents, or other personal equipment between the shoreline and the first row of Vela Blu Camping Village umbrellas.

Guests acknowledge that they are aware of the provisions established by the **Harbour Master's Office Ordinance** regarding bathing safety and, particularly the circumstances in which swimming is prohibited:

- in rough sea conditions;
- during thunderstorms;
- during night-time hours;
- in the launch corridors reserved for sailing boats, windsurf boards, and another watercraft.

Bathing is also strongly discouraged when the red flag is displayed. Guests are requested to always follow the instructions and directions provided by the lifeguard staff.

Beach equipment belonging to guests may be placed only in the areas designated by the Management. Equipment belonging to Vela Blu Camping Village (umbrellas, sun loungers, and other furnishings) may only be used following assignment by the Management.

WATER PARK: Guests are kindly requested to read and comply with the specific regulations concerning the swimming pools and water attractions, as well as to follow the instructions and directions provided by the lifeguard assistance staff.

For safety, hygiene, routine or extraordinary maintenance reasons, or in the event of force majeure, the Management reserves the right to temporarily restrict access to or order the full or partial closure of the swimming pools and water attractions.

Any such restrictions or closures, where due to operational requirements, maintenance needs, or circumstances not attributable to the Management, shall not entitle guests to refunds, reductions in charges, compensation, or any other form of financial reimbursement.

MINORS: Minors must be accompanied and stay with their parents, persons exercising parental responsibility, or another duly authorised adult, who shall assume full responsibility for them throughout their stay.

Parents or persons exercising parental responsibility are required to constantly supervise minors and ensure compliance with these Regulations, being responsible for their behaviour and for any damage caused to persons, property, or facilities of Vela Blu Camping Village.

For safety reasons, children must always be adequately supervised, especially in play areas, swimming pools, toilets, showers, and all other common areas of Vela Blu Camping Village.

ACCOMMODATIONS: Accommodation units are provided fully equipped with furnishings, equipment and amenities, as listed in the inventory available inside each unit. Guests are kindly requested to check that all items are present upon arrival. It is strictly forbidden to remove, move or transfer furniture, furnishings, equipment or other items from one accommodation unit to another. Any missing items or issues identified upon delivery of the accommodation unit must be reported to the reception desk within 3 hours of check-in. Guests are also requested to promptly report any breakage, malfunction or damage occurring during their stay. Any damage caused to the accommodation unit, furnishings or equipment will be charged according to the replacement value or the applicable price list.

To ensure the proper functioning of the facilities, authorised staff appointed by the management may access the accommodation units, even in the absence of guests, whenever maintenance, repair work, technical inspections or other justified service requirements are necessary.

Smoking is strictly prohibited inside the accommodation units.

Upon check-in, guests will be required to provide a credit card as a guarantee for any damages, charges or additional services. Guests are kindly requested to present their booking confirmation upon arrival.

Please note that the maximum number of guests indicated for each accommodation type in our offer email may not be exceeded.

Check-in & check-out

- **Check-in:** from 4:00 p.m. onwards.
- **Check-out:** by 10:00 a.m. at the latest

Late check-out: Available upon request by the guest, subject to availability and prior confirmation by the Management. This service is subject to a charge according to the current price list.

Guests planning to arrive after **11:00 p.m.** are kindly requested to inform the Management in advance.

In the absence of prior notification, the accommodation unit will be held available until **10:00 a.m.** on the following day. After this time, the booking will be considered a **No Show**, resulting in the cancellation of the reservation and retention of the full amount of the deposit paid.

Departures during night-time hours or outside the scheduled departure times must be authorised in advance by the Management. In such cases, guests are kindly requested to park their vehicle in the external car park of **Vela Blu Camping Village** by **11:00 p.m.** on the previous evening.

ACCOMMODATION CLEANING: Final cleaning is included in the stay. Before departure, guests are kindly requested to leave the accommodation unit in a normal tidy condition, disposing of any waste and emptying the refrigerator.

During the stay, towels and beach towels will be replaced on the scheduled service day. To facilitate the operation, guests are kindly requested to leave only the towels and beach towels requiring replacement on the veranda, so that the assigned staff can replace them with the same quantity.

Towels, beach towels, and all linen supplied by Vela Blu Camping Village are an integral part of the equipment provided with the accommodation unit. It is prohibited to remove or take them away. Any missing items found during the inspection will be charged at the replacement cost according to the current price list.

During the stay, guests may request an additional cleaning service, available at an extra charge according to the current price list.

The Management reserves the right to inspect the accommodation unit upon departure.

For payment of the remaining balance, please refer to the Payments section.

Guests who have booked through a tour operator are kindly requested to visit the reception desk to complete the procedures required by current regulations and settle any charges for additional services by the day before departure.

CAMPING PITCHES: The allocation of the pitch and any parking space is carried out exclusively by the Management and may not be changed without prior authorisation.

Each pitch may accommodate only one accommodation unit (tent, caravan, or motorhome) and one car. The installation of any additional tents is permitted only with prior authorisation from the Management and is subject to the applicable rates.

Guests are kindly requested to keep their pitch tidy and well-maintained throughout their stay. Upon departure, the pitch must be left free of waste, clean, and in perfect order.

The stay is calculated according to the number of nights.

Check-in & check-out

- **Check-in:** from 12:00 p.m. onwards
- **Check-out:** by 11:00 a.m. at the latest.

Guests are required to present their booking confirmation upon arrival. The pitch is available to guests until **11:00 a.m.** on the day of departure; after this time, an additional day of stay will be charged according to the current price list.

During the months of June, July, and August, Vela Blu Camping Village may require a minimum stay of **7 nights** and request advance payment of the stay, according to the applicable booking conditions.

For payment of the remaining balance, please refer to the Payments section.

The entire reserved period will be charged even in the event of late arrival or early departure, according to the amount indicated in the booking confirmation.

In the event of failure to arrive by **11:00 a.m.** on the following day without prior notice, the booking will be considered a **No Show** and will therefore be cancelled; the deposit will be retained in full (**100%**).

No refunds will be granted for early departures under any circumstances.

Departure must take place by **11:00 a.m.**; after this time, an additional day of stay will be charged.

Arrivals at the pitch are not accepted after **11:00 p.m.**

The Management reserves the right to take any measures it considers appropriate against guests who fail to comply with these Regulations, including requiring them to leave Vela Blu Camping Village, without prejudice to its right to claim compensation for any damage caused to persons, property, or facilities.

BOOKINGS AND STAY CONDITIONS

Contact

VELA BLU CAMPING VILLAGE
Via Carlo Alberto Radaelli, 10
30013 Cavallino-Treporti (VE) – Italia

- GPS coordinates: N 45°27.28 E 12°30.23
- Telephone: +39 041 968068
- E-mail: info@velablu.it

Payment Methods

Payments can be made by:

- bank transfer made payable to Vela Blu Camping Village at Banca Intesa Sanpaolo – Cavallino-Treporti Branch
IBAN: IT23 H030 6983 2101 0000 0000 0005 552
BIC/SWIFT: BCITITMM;
- credit card through the booking portal by accessing the **Personal Area**.

In all communications or payments, guests are kindly requested to always indicate the booking number, the name of the booking holder, telephone contact details, e-mail address, and the stay period.

BOOKING: The booking must be made directly by the booking holder, who must be one of the guests staying at Vela Blu Camping Village.

The Management reserves the right to assign or modify the number of the accommodation unit or pitch for organisational reasons, while ensuring the same type of accommodation booked or an equivalent alternative.

Any requests to modify the stay period, including reductions or extensions, will result in the cancellation of the original booking. Subject to availability, a new booking will be made under the conditions applicable at the time of the modification, without any guarantee of maintaining the previously assigned accommodation unit or pitch, or the previous rate.

To confirm the booking, payment of a deposit equal to **50% of the total amount of the stay** is required.

It is also possible to book, during the current season, a stay for the following season by paying a deposit equal to **50% of the total amount of the stay**.

The booking shall be considered finalised exclusively upon receipt of the deposit within the deadline indicated in the offer and of the subsequent confirmation e-mail sent by Vela Blu Camping Village.

In the event of failure to make payment by the indicated deadline, the booking will be automatically cancelled without further notice.

CANCELLATION OF THE BOOKING: Any cancellation request must be submitted exclusively in writing to the e-mail address info@velablu.it at least **21 days before the arrival date**. The request must also include the bank details (**IBAN**) and the account holder's name, should a refund be applicable.

In the event of cancellation communicated within the required deadline, the amount paid will be refunded, with a deduction of **€20.00** as administrative fees.

If the cancellation is received after the deadline indicated in the offer, the deposit will be fully retained, without prejudice to any different arrangements expressly communicated by the Management.

PREFERENTIAL ASSIGNMENT OF AN ACCOMMODATION UNIT OR PITCH: For an additional fee of **€50.00**, guests may request the assignment of a specific pitch, bungalow, or other accommodation unit/resource within Vela Blu Camping Village.

The request will be confirmed upon arrival at Vela Blu Camping Village, subject to the organisational and operational requirements of the facility. In the event of unforeseen organisational needs, Vela Blu Camping Village reserves the right to modify the assignment of the requested accommodation unit/resource.

If the requested specific number cannot be confirmed, the **€50.00** supplement will not be charged and any payment request will be cancelled or, if already paid, the amount will be refunded.

PAYMENTS: Payments can be made in cash up to a maximum amount of **€4,999.99**, or by credit card with Mastercard, Eurocard, American Express, or VISA. Bank cheques are not accepted.

Maxi-Caravans, Bungalows & Residences: The balance of the stay must be paid **3 days before departure**. Departure must take place by **10:00 a.m.**

The entire reserved period will be charged even in the event of late arrival or early departure, according to the amount indicated in the booking confirmation.

In the event of failure to arrive by **10:00 a.m.** on the following day without prior notice, the booking will be considered a **No Show** and will therefore be cancelled; the deposit will be retained in full (**100%**).

No refunds will be granted for early departures under any circumstances.

A credit card is required upon arrival as a guarantee.

Camping: The balance of the stay must be paid **3 days before departure**. Departure must take place by **11:00 a.m.** The entire reserved period will be charged even in the event of late arrival or early departure, according to the amount indicated in the booking confirmation. In the event of failure to arrive by **11:00 a.m.** on the following day without prior notice, the booking will be considered a **No Show** and will therefore be cancelled; the deposit will be retained in full (**100%**).

No refunds will be granted for early departures under any circumstances.

Departure must take place by **11:00 a.m.**; after this time, an additional day of stay will be charged.

Arrivals at the pitch are not accepted after **11:00 p.m.**

Ti auguriamo di trascorrere una vacanza indimenticabile al
Vela Blu Camping Village

Regolamento aggiornato in data 25.07.2026